

Celebrating 20 YEARS ON THE SUNSHINE COAST

Jason Garland and the team at Secure Access IT have been serving the technology needs of the Sunshine Coast for 20 years. When Jason founded the company in 1999, he sought to provide effective and unique technology solutions; 20 years later, this is still the clear objective for the team at Secure Access IT.

With technological capabilities continuing to develop, and arguably the need for these technologies with it, Secure Access IT looks to understand clients' business objectives to provide tailor-made solutions. These solutions fit the unique requirements of each business without unnecessary or premature implementation. They analyse current business practices to formulate a strategy which either improves operational efficiency to facilitate growth or provides a customer-engagement platform to drive revenue. Secure Access IT serve their clientele by engaging with each business as a unique enterprise with individual requirements.

The team at Secure Access IT is one of the key factors to the business' success. Jason is the business founder and Chief of Technology. His passion for technology in business drives him to provide the best technical services to the Sunshine Coast. Jonathan and Magnus are the two Business Account Managers. Their backgrounds in technology enable them to deliver relevant and strategically aligned technology solutions. This passion also leads them to attend many networking events and support local charities. Then, there is the team of dedicated and talented technicians. As the core of the business, they work to continually improve, research and develop to ensure they provide the best support at the highest quality. With this team, Secure Access IT is able to serve their customers with a host of services and products.

These include cloud technologies - such as file sharing, data recovery, web services, phone systems, infrastructure, as well as CloudReady Express assessments to analyse the appropriateness of cloud technologies for their clients' businesses.

They provide technology assessments to determine the effectiveness of current technology practices and then give advice. By taking the

time to understand unique business objectives, Secure Access IT can suggest innovative strategies to ensure all technology helps their clients to achieve success.

Then, there are their managed services which provide customers with peace of mind knowing they have assistance 24x7x365 through the help desk. The team uses advanced processes to monitor client systems, allowing them to provide insightful support. Clients have confidence in their technology investments, knowing they have reliable and effective assistance if needed.

TECHNOLOGICAL SERVICES: The talented technician team can service hardware, software, infrastructure, connectivity issues and network designs. With the multi-skilled team, all problems can be addressed quickly and effectively. If clients have existing technologies supplied by a third party, Secure Access IT can work with clients and suppliers. This may mean developing documentation, improving current work practices, contract negotiations, keeping suppliers accountable and ensuring the effectiveness of design deliverables.

SECURITY SERVICES: Ensuring any technology, proposed or in-use, is secure and recoverable. By performing security assessments, Secure Access IT can determine their clients' vulnerability to technology breaches and implement strong defences. Furthermore, they can assist in developing data backup infrastructure and practices and perform disaster recovery if crashes do occur.

Although offering a range of services, the most common issue that clients have is the ineffectiveness of current technology practices. Often complicating technology may seem the best way to take your business to the next level. However, without thorough analysis and planning, this may lead to workplace confusion and wasted finances. Secure Access IT works with businesses to create solutions which increase the effectiveness of existing technologies while suggesting product replacement where necessary. They also provide business reviews to keep their clients up-to-date with exciting advancements, possible challenges and their potential future market position.

The team at the Maroochydore office has worked with many businesses from the Wide Bay region to the Brisbane CBD. They also service clients nationally and internationally, in a range of industries including entertainment venues, theme parks, medical practices,



construction and educational institutions, and professional services. This service has brought national attention and Secure Access IT has twice been awarded a CRN Fast 50 for its rapid and continued growth in the technology industry.

With its hand-picked team, Secure Access IT provides reliable and effective technology solutions. The team takes the time to understand client needs, whether this is a complete technology overhaul or no

change at all. Their attitude to business means their solutions help client businesses thrive through technological advancement and support.

Celebrating its 20th anniversary this year, Secure Access IT is enjoying its success whilst looking forward to serving its community for years to come.  

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